

START HERE. GO ANYWHERE.



SOUTHERN CAREERS INSTITUTE
**COMPUTER SUPPORT
SPECIALIST**



Call Now 1.833.SCI.TEXAS or Scan the QR Code to Learn More

LEARN it.

Our Computer Support Specialist students have the opportunity to train on:

- Computer equipment and simulated software to execute support tasks
- Software and hardware installation and set-up
- Technical support, and/or advice to computer users
- Computer diagnostics to investigate and resolve problems
- Installing and perform minor repairs to hardware, software, or peripheral equipment

Computer Support Specialist graduates may find entry-level employment as a:

- Help Desk Coordinator
- Help Desk Specialist
- PC Technician
- Desktop Support Technician
- Software Trainer
- Software Installer
- Computer Applications Specialist
- Computer Support Special

Length of Program*

27
WEEKS

DAY CLASSES + ONLINE

* With successful full-time enrollment, Online courses are asynchronous and attendance is quantified by achieving the defined activity benchmark.

Earn the following **9 Skill Badges** conveying proficiency in your field:



Computer Fundamentals



Operating Systems



Hardware



Networking



Productivity Tools



Network Security



Technical Support



Certification Prep

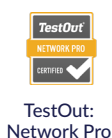


Career Readiness



- CIS108 Computing Essentials**
Introduction to terminology, physical components of a computer system, application & system software, information sharing, security, & communication
- CIS112 Operating Systems**
Examine file management, directory organization, system setup, software installation, & data security
- CIS113 Computer Hardware**
Focus on computer hardware by exploring PC components, functionality, servicing microcomputer hardware, support peripherals, & computer construction
- CIS121 Networking**
Examine the technical skills required in network administration & support by focusing on the knowledge & skills required to sit for network certification
- CIS131 Productivity Tools**
Explore application software to perform tasks like entering commands, drafting documents, recording data, & communicating with others
- CIS141 Security**
Gain a basic understanding of network security by exploring security concepts, risk identification, intrusion detection, implementation & maintenance of a secure network, & security policies
- CIS161 Help Desk**
Practice the skills needed to support end user clients in local & remote help desk support
- CIS191 Certification Preparation I**
IT examination preparation
- CIS192 IT Career Preparation**
IT examination preparation, career preparedness, and the importance, maintenance, training, and continuing education of these certifications in the field.

Included National Certifications*
Taken through a third party provider



Additional National Certifications**
Taken through a third party provider



*Exam fee included in tuition and will be paid if taken within three months of program completion.

**Additional Exam fees not included in tuition.

SPEAK WITH AN ADMISSIONS ADVISOR TODAY! 1.833.SCI.TEXAS or visit SCItexas.edu

Austin Main Campus
1701 W. Ben White Blvd., Ste. 100
Austin, TX 78704

Brownsville Branch Campus
935 North Expressway
Brownsville, TX 78520

Corpus Christi Branch Campus
2422 Airline Rd.
Corpus Christi, TX 78414

Harlingen Branch Campus
1122 Morgan Blvd.
Harlingen, TX 78550

Pharr Branch Campus
1500 North Jackson Rd.
Pharr, TX 78577

San Antonio-North Branch Campus
6963 NW Loop 410
San Antonio, TX 78238

San Antonio-South Branch Campus
238 Southwest Military Dr. Ste. 101
San Antonio, TX 78221

Waco Branch Campus
3700 S IH 35, Ste. A
Waco, TX 76706

*Past students' outcomes, starting salaries, and job prospects are not indicative of those for current and future students.
SCI does not guarantee employment or a starting salary upon graduation, completion, or withdrawal from SCI *Not all campuses offer all programs